

CUSTOMER PROFILE

Access

Shapiro 360 is accessible via <https://shapiro360.shapiro.com/> and by entering a valid-secure user name and password. All first time users will be prompted to review and accept Shapiro's Terms and Conditions. The 360 application cannot be used unless (and until) these Terms and Conditions are accepted.

You'll find our system is very intuitive! To get started simply hover your mouse over any of the available categories on the home page and select from the drop-down items available.

Please note dependent upon your login and permissions you may not have access or visibility to all features depicted below.



Home

Hover mouse over any category to access drop down

HOME	TRACKING	PO MANAGEMENT	REPORTS	DASHBOARDS	OTHER APPS	HELP	LOGOUT
------	----------	---------------	---------	------------	------------	------	--------

Welcome to **Shapiro 360!**

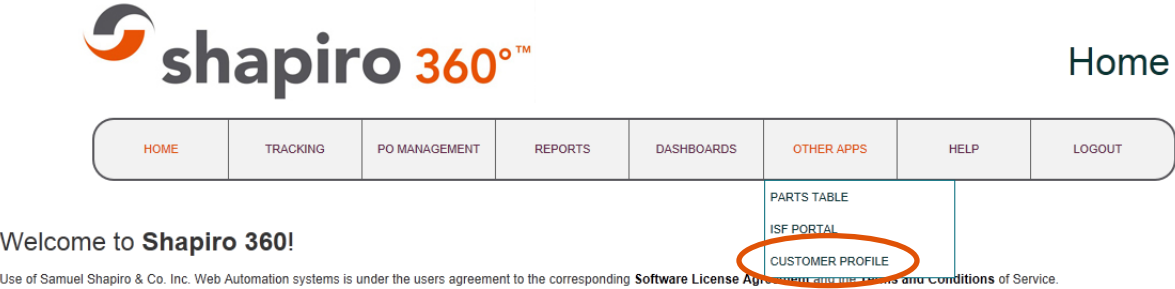
Use of Samuel Shapiro & Co. Inc. Web Automation systems is under the users agreement to the corresponding **Software License Agreement** and the **Terms and Conditions** of Service.

Customer Profile

Customers can view, update and modify their contact information via the Customer Profile feature in Shapiro 360. They can also access a core set of documents such as their signed Power of Attorney and SOP, as well as a current A/R Statement.

Select Customer Profile from the home page to view a list of current contacts and documents. From here you can take any of the following actions.

- Select the 'Seq' in hyperlink to modify an existing contact.
- Select the Delete button to remove a contact.
- Select the Add button to add a new contact.
- Select the A/R Statement button to view your current A/R balance.
- Select the name of the document you wish to view.



- HOME
- TRACKING
- PO MANAGEMENT
- REPORTS
- DASHBOARDS
- OTHER APPS
- HELP
- LOGOUT

Contacts

A/R Statement

Seq	Contact Name	Type	Title	E-mail	Fax	Phone	
1	Bob Kimmel	IC	CEO	bob@shapiro.com	410-547-6935	410-539-0540	Delete
2	Mike Baker	IC	Director IT	mikeb@shapiro.com	410-547-6935	410-539-0540	Delete
							Add

Page 1 of 1

Documents

Documents

- POAtermsConditions01-31-2014
- SOPRevision1-01-31-2014